



FARM Animal Care Version 4.0



Program Goal

**Assure Consumers & Customers
that dairy farmers care for
their animals, workforce and land in a
humane and ethical manner**

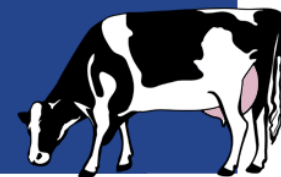


ANIMAL CARE

ANTIBIOTIC
STEWARDSHIP

ENVIRONMENTAL
STEWARDSHIP

WORKFORCE
DEVELOPMENT





Program Staff



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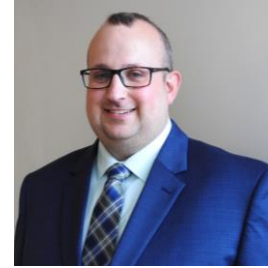
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FARM Animal Care Scope

Does	Does Not
Framework and foundation for on-farm animal care	Ensure a culture
Create a culture of continuous improvement	Replace supervision & management of employees
Snapshot of farm management practices	Guarantee BMPs are followed
Requires producer monitoring, oversight and active on-farm participation	Eliminate threats to consumer trust



FARM Animal Care by the Numbers

~130 participants.

98% of the United States domestic milk supply in 49 states.

>60,000 2nd party evaluations completed to date.

> 450 certified FARM animal care evaluators.



Version 3.0 Accountability Success

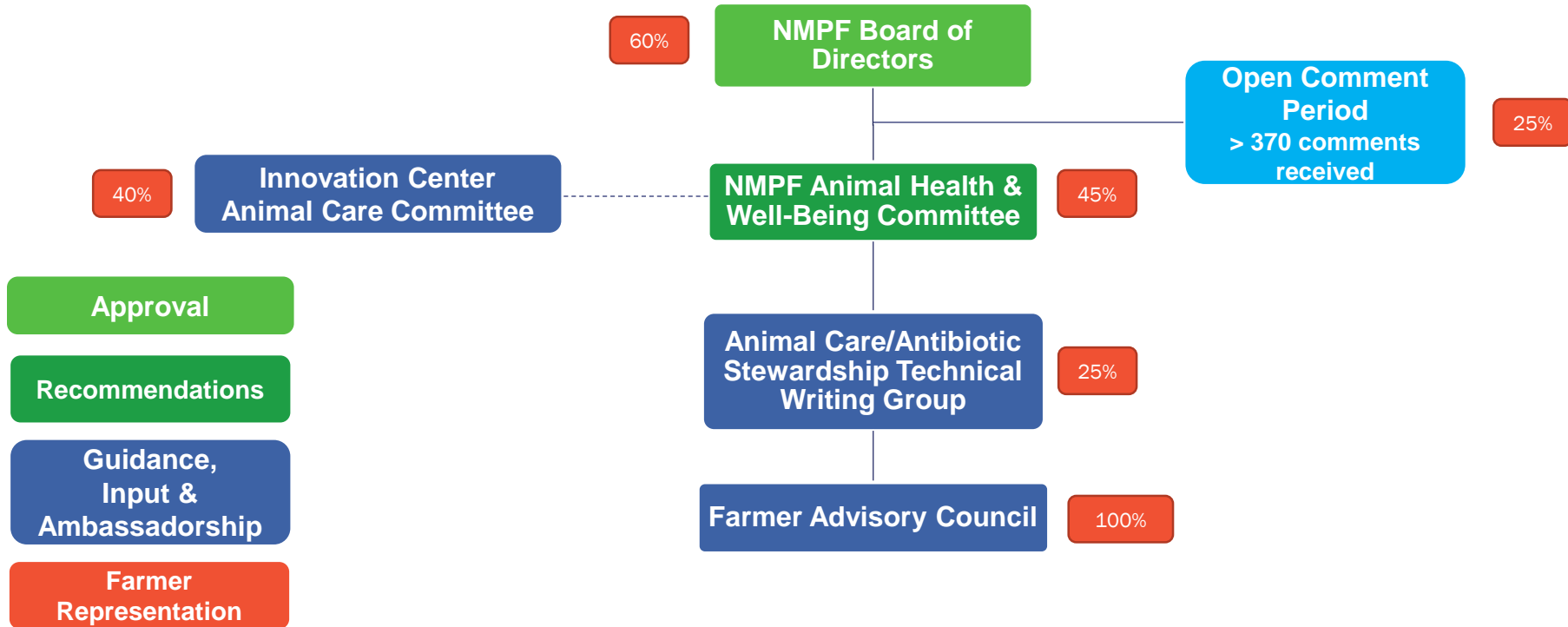
- **78%** of herds have valid **Veterinarian Client Patient Relationships**
- **90%** of herds conduct **Annual Employee Training**
- **99%** of herds are no longer **Tail docking**
- **80%** of herds have protocols developed for **Calves, Non-Ambulatory and Euthanasia**

Herds that do not meet these standards at the time of an evaluation do so within **6.5 months**





FARM Animal Care Governance





Animal Care Version 4.0



Animal Care Continuous Improvement

Version 1.0
(2009 – 2012)

Voluntary
Participation

Version 2.0
(2013 – 2016)

Mandatory
Participation

Voluntary Action
Plans

Tail-Docking
Phase-Out 2022

Version 3.0
(2017 – 2019)

Greater
accountability

Mandatory
Corrective Action
Plans: Training;
VCPR; Tail Docking

Critical Control
Points

Probation/
Suspension

Version 4.0
(2020-2022)

Increased
Accountability

Immediate Actions

Shorten Timelines

Implementation
Oversight



FARM Animal Care Version 4.0

Immediate Action

- Tail docking

Mandatory Corrective Actions

(within 9 months)

- **Veterinarian review**
 - VCPR
 - Herd health plan
- **Pre-weaned calf practices & protocol**
 - Disbudding prior to 8 weeks of age
- **Non-ambulatory practices & protocol**
- **Euthanasia practices & protocol**
- **Fitness of transport protocol**
- **Feed & Water access**
- **Continuing ed for non-family employees**

Continuous Improvement Plans

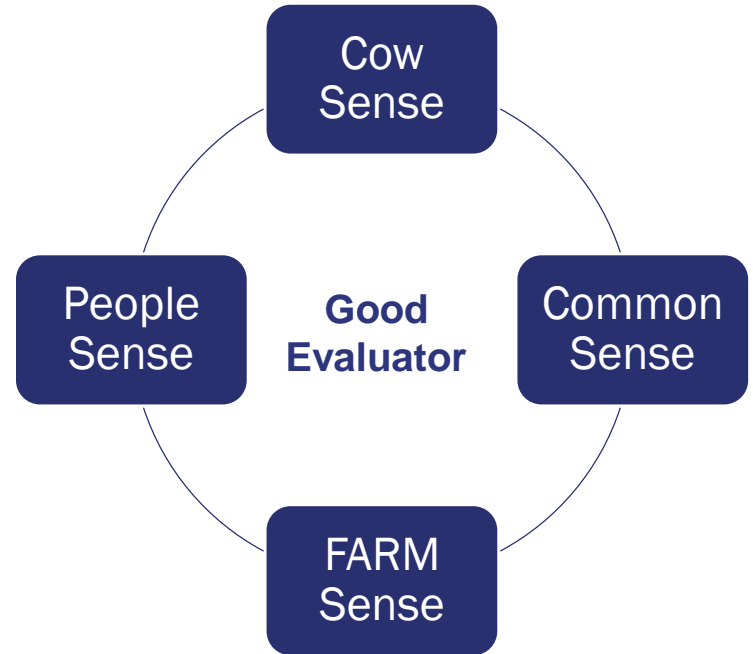
(within 3 years)

- **Animal observations**
 - Body condition score
 - Hock/Knee
 - Locomotion
 - **Broken tails**
- **Pain management for disbudding**
- **Written drug treatment records available for review by veterinarian of record**
- **Continuing ed for family employees**



Increased Evaluator Accountability

- Updated Requirements
- Screening
 - Online Application
 - Telephone Interview
 - Online Pre-work
- Certification
 - Initial In-Person
 - Annual Recertification:
 - Trainers recertify in-person
 - Evaluators recertify in-person or via live web conference
 - Evaluators & Trainers Shadowed Annually



Evaluation Feedback

NEWSROOM STORE EVENTS BLOG **CONTACT US** REPORT ANIMAL ABUSE PARTICIPANT LOGIN

Home What is FARM? FARM Standards FARM Resources

Connect with Us!

National Milk Producers Federation

2107 Wilson Blvd., Suite 600
Arlington, VA 22201

703.243.6111

dairyfarm@nmpf.org

Contact a FARM Team member

Provide Feedback for your Animal Care Evaluation ->

FIRST NAME LAST NAME

YOUR EMAIL

MESSAGE
Message Here

I'm not a robot

hCaptcha Privacy Terms

Submit

NAME

MILK COOPERATIVE/PROCESSOR

DATE OF EVALUATION*
mm/dd/yyyy

EVALUATOR

EVALUATION TYPE

2nd Party (evaluation completed by your cooperative, processor or independent personnel)

3rd Party (evaluation completed by Food Safety Net Services / FSNS)

DID YOU RECEIVE A COPY OF THE NATIONAL DAIRY FARM ANIMAL CARE REFERENCE MANUAL PRIOR YOUR EVALUATION?

Yes No

WERE YOU AWARE OF THE NATIONAL DAIRY FARM ANIMAL CARE STANDARDS PRIOR TO YOUR EVALUATION?

Yes No

DID YOU RECEIVE A PRE-EVALUATION CHECK-LIST TO ASSIST IN PREPARATION FOR YOUR EVALUATION?

Yes No

DID YOUR EVALUATOR EXPLAIN THE STRUCTURE OF THE FARM ANIMAL CARE PROGRAM BEFORE CONDUCTING THE EVALUATION?

Yes No

DID YOUR EVALUATOR REVIEW YOUR PROTOCOL AND/OR RECORD BOOK?

Yes No

DID YOUR EVALUATOR COMPLETE ANIMAL OBSERVATIONS AND PROVIDE THE ASSOCIATED BENCHMARK RESULTS ON YOUR COWS?

Yes No

DID YOUR EVALUATOR REVIEW THEIR FINDINGS AT THE END OF THE EVALUATION PROVIDING STEPS TO DEVELOP ACTION PLANS FOR ANY STANDARDS UNMET?

Yes No

HOW LONG WAS THE EVALUATOR AT YOUR FARM DURING THE EVALUATION?

ADDITIONAL FEEDBACK:

www.nationaldairyfarm.com



Stakeholder Engagement



Industry Stakeholders Focus

- Foster relationships with allied industry (pharmaceutical, animal health, equipment manufacturers, trade associations, trade media, etc.)
- Tighten support circle around dairy producers
- Educate stakeholders about FARM program areas and efforts
- Develop on-farm resources and training materials for the dairy community



Stakeholder Involvement

Veterinary Community

- Work closely with AABP
- Facilitate workshops/trade show at the AABP convention annually since 2016
- Create educational resources
- Encourage and assist with community engagement at the local level

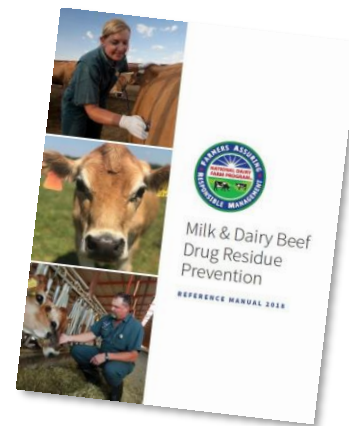


BQA/NCBA

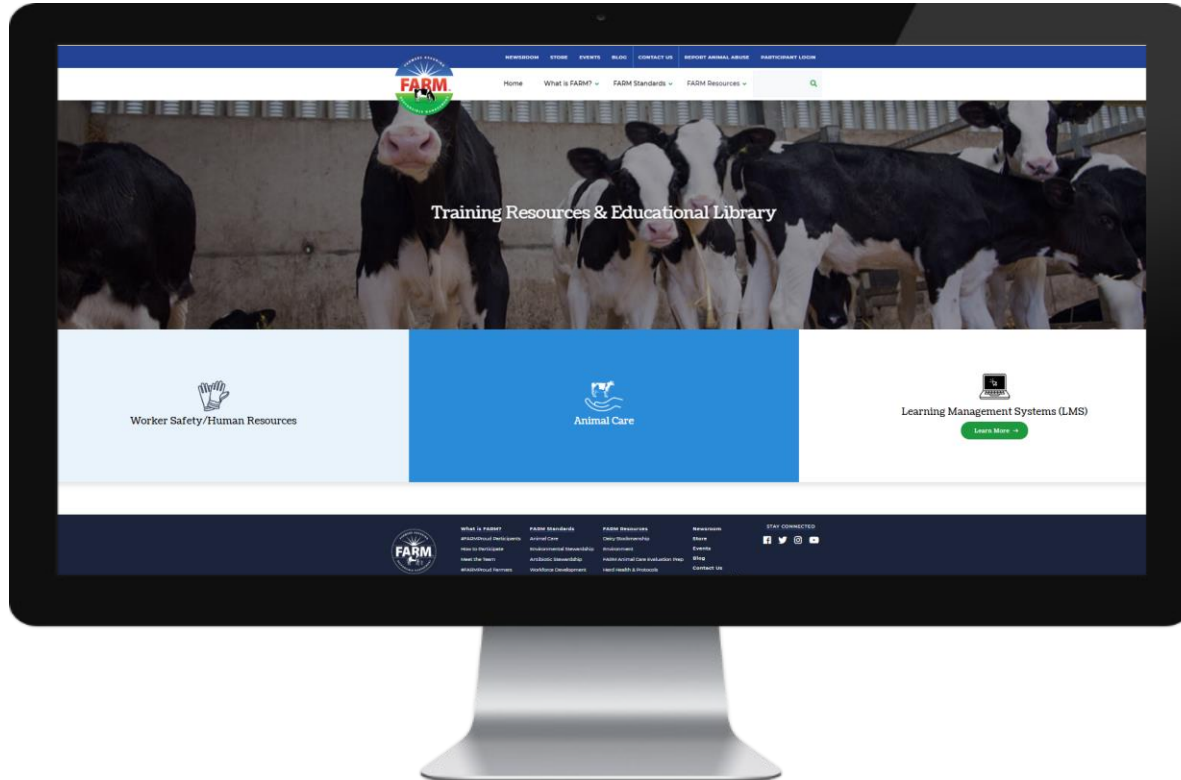
- Collaborative partnership
- FARM/BQA equivalency
- Synergies around dairy beef
- Jointly hosted stockmanship trainings
- Jointly represent industries at trade shows and conferences
- BQA/FARM Version 3.0 Equivalencies

Corporate Organizations

- Joint resource development
- Sharing of information



Continuing Education Resources



Engagement of Top 25+ Food Chain



DMI Global Innovation Partners are the (+) to the Top 25 Food Chain Company List with CSR specific engagement throughout the year.



Customer Support of Dairy Initiatives

- To date, **78%** of the Top 25+ Customers have formal support of the National Dairy FARM Animal Care Program
- What does support look like?
 - Listed as a supplier requirement
 - Listed in the customer CSR report
 - Listed on the customer website
 - Via conversations direct with the customer
- Growing interest in other FARM programs
- Increased customer involvement in Dairy Sustainability Alliance





Thank You

nationaldairyfarm.com



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